Outsourcing of various services has become a large and growing need for healthcare organizations that seek to create operational efficiencies and reduce costs. Based on the needs of organizations to supplement their infrastructure and provide the level of service with both cost-effective pricing and the quality that customers expect, many are turning to outsource organizations to meet these needs and objectives.

Ensuring Integrity and Effectiveness Within an Increasingly Outsourced Industry

With EHNAC’s Outsourced Services Accreditation Program (OSAP) designation, these entities can confidently demonstrate their ability to meet healthcare requirements while ensuring trust and confidence. OSAP also prepares an organization for third-party audits including HIPAA/HITECH compliance audits now being conducted by the Office of Civil Rights (OCR) on covered entities and business associates.
Elevating Quality of Service and Mitigating Risk
EHNAC’s OSAP reduces risk to PHI and operations through the demonstration of a risk management program with effective controls that appropriately minimize threats. OSAP assesses an organization in areas such as privacy and confidentiality measures, level-of-service and escalation procedures, transaction response times, and systems availability. It also assesses the security infrastructure and data integrity measures including disaster recovery, business continuity, contingency plans, and intrusion detection and response.