Advancing Healthcare Business

EHNAC accreditation gives your prospects and customers full confidence in your privacy, security, performance, business practices and resources. With recognition from EHNAC, your organization raises awareness about the quality of its products and services as well as compliance with industry standards. In an increasingly competitive marketplace, EHNAC accreditation can build the trust that will advance your business.

Healthcare Network Accreditation Program (HNAP)

HNAP recognizes excellence on the part of companies that perform claims clearinghouse or EDI gateway functions, including third-party administrators, billing services, payer-owned networks and other types of electronic health networks.

With this “stamp of approval,” trading partners gain assurance in both your management of protected health information (PHI) and your organization’s overall corporate integrity. And through a rigorous self-assessment and consultative site review process, accreditation candidates typically gain valuable insights and recommendations that help them improve their organizational performance.

HNAP accreditation indicates that your organization exceeds industry-established standards and complies with all relevant HIPAA regulations. HNAP assessment and review covers five main categories of criteria:

- Privacy and confidentiality criteria include policies for securing PHI, system access controls, role-based user authentication and other related measures.
- Technical performance criteria include transaction monitoring and processing capacity, response timeliness and accuracy, system availability, use of industry-standard data formats and other infrastructure practices.
- Business practices criteria include policies, procedures and contract standards to assure truth in advertising, ongoing customer satisfaction measurement, customer service and training, and other related measures.
- Physical, human and administrative resources criteria include the organizational ability to sustain levels of service, maintain escalation procedures, invest in professional development and other capabilities.
- Security criteria include facility access, disaster recovery, business continuity, organizational safeguards, audit trails and other practices.

“One of EHNAC’s key strengths — one that I’ve relied on personally — is access to expertise. In a broad range of areas from HIPAA to processes to technology, they’ve informed decisions, validated plans and helped us educate everyone throughout our organization.”

Scott Thompson
Senior Vice President, Global Product Solutions
Bank of America/HealthLogic
Accommodating Healthcare’s Diverse Field

As electronic health networks have diversified, EHNAC has expanded beyond HNAP EHN to include several additional, more customized subcategories of HNAP accreditation with more specific criteria:

**HNAP EHN**: The primary EHNAC accreditation program, HNAP EHN is intended for companies or organizations whose electronic health networks perform claims clearinghouse or EDI gateway functions.

**HNAP TPA**: The first program of its kind, HNAP TPA accredits third-party administrators or other companies that manage health plans and benefits on behalf of employers and other self-insured entities.

**HNAP Medical Biller**: HNAP Medical Biller accredits companies that handle sensitive data as part of their coding, billing and other services on behalf of hospitals, health systems, provider organizations, labs and other types of healthcare organizations.

**HNAP Payer**: For payer-owned electronic health networks, HNAP Payer expands on the core HNAP accreditation criteria to assure all clearinghouse functions and organizational standards are world-class.

“For these days, our customers need to have full confidence in the entities they share critical data with. HNAP-TPA accreditation generates that level of trust in our operational controls and procedural standards.”

Mitchell Wilneff
President
Allied Benefit Systems, Inc.

For more information or to find out which HNAP program is right for your organization, email info@ehnac.org or visit our Web site: www.ehnac.org.