



# EHNAC

Electronic Healthcare Network Accreditation Commission



## FSAP

### Advancing Healthcare Business

EHNAC accreditation gives your prospects and customers full confidence in your privacy, security, performance, business practices and resources. With recognition from EHNAC, your organization raises awareness about the quality of its products and services as well as compliance with industry standards. In an increasingly competitive marketplace, EHNAC accreditation can build the trust that will advance your business.

### Financial Services Accreditation Program (FSAP)

---

Beyond their current regulatory and fiduciary responsibilities, banks, financial services companies, revenue cycle management firms, and other vendors take on additional obligations when working with protected health information.

Accreditation through EHNAC's Financial Services Accreditation Program (FSAP) demonstrates that your firm adheres to a higher standard of quality of privacy and data management. And it creates a competitive advantage for your business.

FSAP accreditation communicates that your organization meets or surpasses strict criteria in a range of areas crucial to operating an electronic health network or service:

- Privacy and confidentiality
- Technical performance
- Business practices
- Physical, human and administrative resources
- Security

EHNAC evaluates each applicant against strict criteria within these areas, including compliance with HIPAA security and privacy rules, management of insurance payments, HIPAA transactions including ANSI X12 835 support for electronic remittance advice transactions, and customer service benchmarks. FSAP also assesses several criteria that apply exclusively to financial and banking electronic health networks, such as timelessness of transactions and federally-mandated reporting requirements.

*"We believe that collaboration with EHNAC to define appropriate evaluation methodologies for financial services companies processing health information is of utmost importance and will add value to both J.P. Morgan and the healthcare community. It is imperative that the highest standards of processing quality, security, confidentiality and oversight governed by HIPAA and defined by EHNAC are supported and monitored by financial institutions in order to ensure broader industry compliance."*

*Alberto Casas*

*Executive Director*

*J.P. Morgan Healthcare Solutions*

## A Program to Fit Your Business

To more closely match your situation, EHNAC offers several program categories of FSAP accreditation:



**FSAP EHN:** for a financial entity's healthcare-related electronic health network (EHN) services and infrastructure. As either independent companies or subsidiaries, EHNs process or facilitate processing of electronic transactions, in standard or nonstandard formats, between two or more trading partners in the healthcare community.



**FSAP Lockbox:** for financial entities, outsourcer organizations and other service-related companies having lockbox operations that handle healthcare data. Accreditation includes lockbox-specific criteria. Lockbox service providers receive payments by mail and deposit them into the client's account.

*"In RFPs, people are asking us if we're EHNAC-accredited. These days, companies are looking for comfort regarding privacy and security. EHNAC gives us credibility."*

*Ellen Adelson  
Vice President, Senior Product Manager  
PNC Bank*

*"EHNAC has a leadership role in the industry because it works with other organizations and it cuts across markets within healthcare. Even on a personal level, the organization represents a diversity of opinion. The various perspectives and debates have broadened our horizons."*

*Vincent Marzula, CCM  
Senior Vice President, Product Group Manager  
PNC Bank*

For more information or to find out which FSAP program is right for your organization, email [info@ehnac.org](mailto:info@ehnac.org) or visit our Web site: [www.ehnac.org](http://www.ehnac.org).

