



EHNAC

Electronic Healthcare Network Accreditation Commission



SETTING THE STANDARD IN HEALTHCARE

EHNAC REPRESENTS A WIDE RANGE OF STAKEHOLDERS IN OUR EFFORT TO DEVELOP AND ADVANCE HEALTHCARE THROUGH ELECTRONIC TRANSACTION STANDARDS. EHNAC'S CONSULTATIVE ACCREDITATION SERVICES HELP SERVICE PROVIDERS IMPROVE BUSINESS PROCESSES AND EXPAND MARKET OPPORTUNITIES.



ACCREDITATION EXPANDS MARKET OPPORTUNITIES

The Electronic Healthcare Network Accreditation Commission (EHNAC) is uniquely positioned to lead the healthcare transaction industry forward through sound, practical standards and consultative accreditation programs.

DEVELOPING CRITERIA TO ADVANCE HEALTHCARE

For administrative simplification and open competition in healthcare, electronic health networks and other service providers must evaluate processes and benchmark their business performance. Establishing criteria for best practices and promoting standards adoption are part of EHNAC's core mission.

EHNAC maintains transparent and predictable procedures for determining criteria. These rules call for open participation, public comment periods and other measures that ensure their validity.

GETTING INVOLVED

A diverse cross-section of healthcare stakeholders – including representatives from hospitals, payers, consumer groups, electronic health networks, financial services firms, vendors and e-Prescribing and other service providers – all collaborate in the process of criteria development and standards review. EHNAC-proposed criteria are published at www.ehnac.org. All interested parties are invited to participate.

BETTER BUSINESS THROUGH ACCREDITATION

The EHNAC seal is more than a sign of quality to your current and prospective business partners. For electronic health networks, financial service firms, payer networks, e-Prescribing and other solution providers and vendors, it's a learning process that enhances the quality of your operations, transactions and services. The commission provides:

- periodic, objective evaluation as a formal basis for ongoing process improvement;
- valuable training tools for employee education;
- identification of security vulnerabilities and risk exposure; and
- an alternative to in-house compliance programs for SAS 70, Sarbanes-Oxley or other requirements.

EHNAC ACCREDITATION PROGRAMS

EHNAC offers three primary accreditation options with a variety of vertical industry subsets. All programs assess such areas as confidentiality enforcement, security measures, business continuity infrastructure, use of industry-standard data formats, level-of-service and escalation procedures and outcome-related metrics.



The Healthcare Network Accreditation Program (HNAP) is ideal for organizations that manage and transfer protected health information.

HNAP accreditation is the "stamp of approval" from industry peers recognizing excellence in health data processing and transactions. The program assesses such areas as transaction response times, systems availability, security infrastructure, and ability to handle industry-standard data formats. EHNAC offers several additional categories of HNAP accreditation with criteria tailored to the needs of payer-owned networks, third-party administrators, medical billers, transcriptionists and more.



The Financial Services Accreditation Program (FSAP) is the nationally recognized accreditation program for banks, financial services firms and vendors. Through FSAP, these organizations can

differentiate themselves by demonstrating adherence to a higher standard of quality in handling protected health information. FSAP accreditation ensures your customers that your organization follows HIPAA security and privacy rules, accommodates industry-established standards, and meets a range of criteria specifically applicable to financial electronic health networks.



The e-Prescribing Accreditation Program (ePAP) assesses your electronic prescribing and fax-based prescribing transactions for

transaction timeliness, accommodation of industry-standard data formats and security measures. ePAP gives your existing and prospective customers confidence that you meet all necessary standards for disciplined, quality business performance.



**INDEPENDENT
NON-PROFIT
SELF-GOVERNING
FEDERALLY-RECOGNIZED**



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ABOUT EHNAC. The Electronic Healthcare Network Accreditation Commission (EHNAC) is a federally recognized standards development organization and non-profit accrediting body designed to improve transactional quality, operational efficiency and data security in healthcare. EHNAC represents a diverse cross-section of healthcare stakeholders working together to establish sound criteria for self-regulation.

ADVANCING HEALTHCARE THROUGH HIGHER STANDARDS

Organizations that have completed the EHNAC accreditation process have found that they are:

- in a better position to comply with industry standards;
- recognized within the market for the quality of products and services they offer;
- enhancing their promotional sales and marketing efforts; and
- more effectively negotiating in an increasingly competitive marketplace.

We look forward to providing more information on ways the EHNAC accreditation process can help your organization. Please send any questions or comments to info@ehnac.org or visit us on the Web, www.ehnac.org.